

Elective Terms of Service

Uganda medical elective internships booking terms

How to book

If you have any questions about Uganda medical elective internships, please contact us for answers and general advice.

We do not have an online booking as we wish to offer a personal service to you, but fill in this online form or download and send it to us by e-mail contact@msafiritoursandtravel.com to check availability.

Once we receive the form and a non-refundable deposit of £250, we will send out a Confirmation Invoice showing exactly what you have booked, what you have paid, the balance due and the date this must be paid to avoid cancellation of your place.

If your booking is less than 4 weeks before departure, the full amount is required with the Booking Form.

You must have read, understood and accept these booking terms and conditions before submitting the Booking Form.

Flight Information

The price of your flight to Uganda is not included in the elective internship price. Once you have booked your flights, please send us a confirmation email and we will arrange to meet you at Entebbe airport.

Passports and Visas

You should have a full current passport with an expiry of at least 6 months after your return date. You are responsible for ensuring you have a visa if required.

Travel Insurance

You must include 12 months of travel insurance covering health, accidents, and theft. If you prefer to use alternative travel insurance, we need to see confirmation of this before your arrival.

We need you to have travel insurance during your stay in Uganda for your protection.

Information Use

We may need to pass on some of your personal information to one or more contractual partners (e.g., homestay families, hospitals) to fulfil the course that you have booked or comply with legal requirements (e.g., immigration authorities).

Sometimes we take photographs or video program participants for our publicity material. If you object to this, please advise us when you arrive.

Payment

Please pay 100% of the fees at least four weeks before the elective placement starts. The payment deadline is necessary as we must make payments to third parties.

Change to booking

To make any changes regarding your booking (e.g., change of placement date or accommodation), please do let us know at least four weeks in advance.

Complaints

We aim to provide you with the best possible experience and will attempt to resolve any complaint quickly and efficiently. Please advise us immediately of any concerns you have.

In the event of a legal dispute, the case shall be heard under the sole jurisdiction of the courts of Uganda.

Cancellations and Curtailment by the Client

If you cancel your booking, please let us know by email as soon as possible. The following cancellation structure applies.

Cancellation fee before the start date:

\$250 r £250 (Deposit payment). We will refund the remainder of any payment that has been made

If you decide to curtail your program, once it has begun; we will not pay any refunds, and you will be responsible for any additional costs involved.

Public Holidays

Classes and clinical rotations do not take place on Ugandan Public Holidays.

Your Responsibilities

To provide all the information, we request to arrange your clinical placement. This includes your resume, proof of vaccinations, travel insurance, and proof of your existing student program or professional employment.

You are required to arrive punctually and participate in the clinical placement as agreed.

You are required to respect the rules of the medical facilities you attend and those of your **accommodation provider**.

You must pay for any damage you cause at your clinical facility, elective centre, or homestay accommodation.

If your behaviour is disruptive or offensive, we reserve the right to expel you with immediate effect, and no refund will be provided in such circumstances.

Accommodation

We will let you know the details and the address before you start the placement.

Disability

Please let us know in advance if you have a disability. We will do our utmost to make the placement accessible to you, but we cannot promise that we will be able to make every case work due to hospital and accommodation accessibility.

Fitness

You must give all health conditions on the medical form and we have the right to decline a booking if we think your fitness, is an issue.

Complaints

If you have a complaint during your Uganda elective placement, you must inform local Msafiri tours staff immediately to allow them the opportunity to resolve it. If the matter is not resolved to your satisfaction, then a written complaint must be received at the company address within 7 days of your return. No liability will be accepted for complaints not passed to local staff or for those received beyond the stated time limit. We will look into the complaint and respond in writing within 14) working days.

I have read and agree to the terms of service listed below